

Refunds are not available for vouchers returned one year after the original purchase date.

An administration fee will be charged for processing refunds for returned unused vouchers. This fee will be based on the quantity returned as follows:

Number of Returned Unused Vouchers	Administration Fee
1 - 20	\$20
21 - 50	\$35
51 - 200	\$50
201 - 400	\$65
401 +	\$90

In addition to above, our office will now be revising the total amount payable for the number of used vouchers if it places the order outside the discount bracket that it was originally quoted on. For instance, if the original order was for 55 vouchers for prime time parking and 20 unused vouchers were returned, the amount payable for each used voucher will be \$10.00 instead of \$9.00

For your reference, below is the discount structure for multi-car events:

Prime Time Parking (per day)
Monday – Friday 7:30 a.m. – 4:00 p.m.

15-49 Vehicles.	\$10.00 per vehicle
50-99 Vehicles.	\$9.00 per vehicle
100 Plus Vehicles	\$6.00 per vehicle

Non-Prime Time Parking (per day)
Monday – Friday 4:00 p.m. – 7:30 a.m.
/Saturday/Sunday/Holidays

15-49 Vehicles.	\$3.00 per vehicle
50-99 Vehicles.	\$2.50 per vehicle
100 Plus Vehicles	\$2.00 per vehicle

Thank you.

Parking Services

McMaster University