

How to login into Parking Permit Purchase System

For customers without MacID

To login into your parking account please follow this link <https://eparking.mcmaster.ca>

Since you don't have MacID please follow these steps to retrieve your password.

1. Click on "Login" at the top right corner.
2. System defaults to McMaster authentication so please click on "Email Authentication".
3. Since you never had your password set click on "forgot password" link to obtain your new password.
4. In the pop up window enter your existing email (same email where you received this letter) and click on "Reset password".
5. In few minutes you will receive email from parking email.
6. Click on the link in the body of the email.
7. Enter your new password two times and click on "Reset Password".
8. You will receive message that the password was successfully set.
9. Now you will end up on log in screen again. Please click on "Email Authentication" and enter your email and password.
10. After you log in you will end up on account page which will show you wait list entry.

See images below to assist you with steps above.

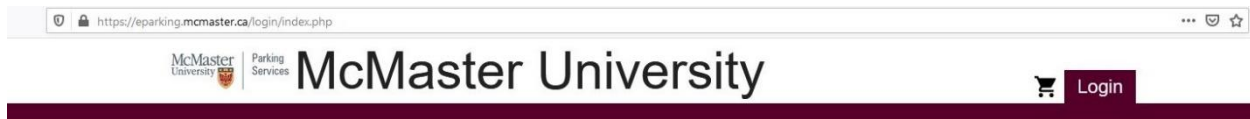
The screenshot shows the McMaster University Parking Services website. The browser address bar displays <https://eparking.mcmaster.ca>. The page header includes the McMaster University logo and a "Login" button. The main content area features several service tiles:

- View/Manage Account**: View and manage your account (person icon)
- View Account Fees**: View all fees on your account (dollar sign icon)
- Pay Ticket**: Pay a ticket online (laptop with dollar sign icon)
- Appeal Ticket**: File a request to appeal a ticket (gavel icon)
- Order Permits**: Order a new permit (key icon)
- Modify Account Vehicles**: Modify vehicles on your account (car icon)

A "Notice" box on the right contains the following information:

Notice

- If you need to pick up your transponder please Email Us.
- For customers attending office for pick up appointments, short term parking is available in front of the office.
- If you have issues purchasing permit please contact us at Email Us.
- Ward Avenue lot is currently closed we are providing temporary access to Lot M. Please note your parking maybe relocated to Ward Avenue in the later stages of campus reopening when the vehicle traffic and parking demand increases.



Select a login method:

- McMaster
- Email Authentication
- Photo ID

McMaster Authentication

Login



Select a login method:


- McMaster
- Email Authentication
- Photo ID

Email Authentication

Email Address*

Password*

Register Login

Forgot password? 

Click on forgot password



Parking Password Reset ↳ Inbox x



parking@mcmaster.ca
to me

3:12 PM

There was recently a request to reset the password on your parking account. If you initiated this request, you can complete the password reset process by clicking the following link. If you did not create this request, you can ignore this message, and this request will expire in 48 hours.

https://eparking.mcmaster.ca/login?cmd=reset_password&access_key=8j7HIT5d907ib57SCOQsjrwnr53u2UNNn7pcv6G+



Click on this link.

If the above link does not work for you, you can also go to <https://eparking.mcmaster.ca/>, and then click on the "login" link in the top right of the page. From there you will need to click on the "I forgot my password" link, followed by the "I have a password reset key" link. When prompted, enter the following reset key:

Reset Key: 8j7HIT5d907ib57SCOQsjrwnr53u2UNNn7pcv6G+

Access Key*
8j7HIT5d907ib57SCOQsjnwr53u2UNNn7pcv6G+

New Password*

Confirm New Password*

Reset Password



Click on this button.

Your account.



- Account**
- Vehicles
- Tickets
- Permits 3
- Fees

Account # 1311689

IGOR KAMZIC

Current Balance: \$0.00

Contact Information

Attention

Your account has been approved to purchase a (1) Lot G : General permit off the waiting list

Order Permit



Your waitlist entry.